



SWITCHING PROVIDERS

Prices and Switching Providers

“We believe in providing no nonsense, but sophisticated, services with transparent and honest pricing and a very high level of reliability and support”

The way in which our company is setup means we save a lot of money on unnecessary infrastructure. This means we pass the savings onto our customers.

The Cyprium payment IVR system is easy to integrate with existing back-end systems which keeps developments cost to a minimum as we don't need to spend time on complex integrations.

Development & Monthly Fee

Development cost can be as little as £295 & £50 per month service charge. The development fee is dependent on complexity & transaction volumes. We can discuss this with you once we know your requirements. Our transaction fee can be up to 50% cheaper than other providers!

Transaction Fee

Cyprium will charge a transaction fee for each payment made through our system which is normally between 20p to 42p. This can be off-set by the caller & the surcharge levy as mentioned above. The transaction fee charged is dependent on volumes. We can discuss transaction costs in more detail once we know your requirements and projected volumes.

Surcharge

Fixed or variable rate surcharges can be added to transactions which are paid back to you. These surcharges can cover the transaction charges on the IVR making it a zero-cost to the business. A fixed surcharge is common, typically between 60p and £1.50, or the IVR can levy a variable surcharge based on card type, typically up to £1 for debit cards and 3% for credit cards. Alternatively some customers build the cost of the payment solution in to their product cost.

Switching Providers

If you wish to move your current services to our platform so you can enjoy cheaper rates & services then switching is easier than you think.

We can port your non geographic number to our networks platform so you can keep the same number.

Copy your existing service or improve to take advantage of additional services

No additional development fees for companies with high traffic volumes.

A redevelopment fee may be required for smaller operations however, our cheaper ongoing rates will easily offset the cost over a short period.

Benefits

- Lower transactions charges and monthly fees
- Keep your existing numbers
- Keep existing service
- Seamless transfers
- Switching is easier than you think

Call us today on 0330 3338444 or send an email via our [contact us page](#)

Our team will find the best cost effective solution for you.