



# Calls & Lines

We only provide the best networks to carry your calls meaning you always benefit from the highest quality and best price.

We can offer you a full range of telecommunication services and highly competitive tariffs, ensuring your business has the right solution at the right price.

### **Cyprium can provide you with a range of lines to suit your communication needs:**

- **ANALOGUE (PSTN)** – Single lines that are primarily used for making voice calls, connecting to fax machines and to broadband.
- **MULTILINES** – The same number but more than one line. Having an additional line means that if a call comes through to the engaged line, the call will simply be passed to the next available line so you'll never miss a call again.
- **ISDN2e** (Integrated Services Digital Network) – A digital communications service that gives you voice, data and faster access to the internet. Because the connection is digital there is added benefit of increased clarity for voice calls and larger data files and emails can be sent and received more quickly and securely.
- **ISDN30e** – An advanced digital solution for large businesses requiring 8 lines or more, providing a high performance voice and data service for modern businesses.
- **SIP Channels** - Allow businesses to retain the advantages of their existing telecoms equipment, whilst gaining the additional functionality and benefits of IP telephony. We offer bundled Local, National and UK Mobile calls as part of your line rental, this offers you a fixed low monthly cost that will never change
- **Calling Features** – Manage and organise your calls more efficiently. There is a large range of select services available which are nearly all the same as BT. Call Waiting, Call Minder, Ring Back, Call Diversion, Full list of options available.
- **Switching Providers** – Switching is easy. Seamless transfers, Keep your existing numbers, Keep existing service

# Call Tariffs

The call tariffs we offer are dependent on your call spend. On receiving a bill we will simply offer you a reduction of your current call spend coupled with cheaper line rental. Our current rates are less than 1ppm for local & national & less than 5ppm for mobile calls and all include billing per second.

# Advantages

- Calls billed per second, avoiding expensive rounding up
- Line rental is a minimum of 20% less than BT standard business tariff
- Network features 10% less than BT standard business tariff
- Bills are simple and accurate and easy to read and understand
- No complicated bundling of services, each product is priced individually

# Switching Providers

Cyprium can transfer your business phone lines away from all other leading telecoms providers, plus we can offer you cheaper connectivity rates better than you might expect.

If you want a telecommunications provider that understands the needs of your business and will save you money, buy from Cyprium with confidence. Speak to one of our advisers who can help identify the solution that's perfect for your business requirements today and into the future.

We offer regular reviews and also offer "Never Beaten on Price Guarantee" which gives you peace of mind knowing that at the end of the contract we will match any lower offer or release you from your contract FOC.

# Online Billing

On-line billing allows you to monitor your usage on a monthly basis. You can create your own reports, alerts and management information reducing administration and allowing you to keep control of your call spend.

- View or download invoices
- View or download information regarding your account
- View call data on a daily or monthly basis
- Create search profiles
- Download call files to excel
- Provide ad-hoc reporting

## Communications Audit

We can check you are on the correct tariffs & products for your business. This free service makes sure you have the peace of mind that you are not neglecting your communications or paying too much with your current provider.

- We will highlight any opportunities for you to make savings
- Combining your services into a single provider can help lower your costs and reduce admin
- Customers have saved on average over 20% by moving their services to Cyprium from alternative suppliers
- Cyprium will make certain that you are receiving the best prices and quality for your communications